

# SAP Interfacing Competency

Implementing an SAP interfacing solution is not just a technology investment but a complete business process re-orientation for seamless integration with Microsoft technology. Implementing and Supporting the interfacing solution requires deep knowledge in the related domains and technology. Emerio has a huge competitive advantage in terms of successfully re-engineering of interfacing solutions.



## Our Value Propositions

Driven by your business objectives and key performance indicators, we strive for continuous improvement of your systems. Our focus is:

- To ensure Low Cost of Investment for Interfacing Services
- Great Customer Service with Uncompromised Quality.
- Full-range consulting for all phases starting with business strategy followed by IT strategy, IT landscape modeling and all issues around implementation.
- Market-leading support offering in close co-operation with our technology partners, ensuring reliable system operations over a long period of time
- A comprehensive Knowledge Management Solution, having its roots in extensive SAP interfacing experience

## The Emerio Edge

- Key market leader in providing solutions interfacing which SAP
- Expertise in interfacing using IDOC, RFC, Web Services, Native SQL and other third party connectors
- Help organisations to integrate their enterprise business processes seamlessly with Sharepoint and .Net based applications

## About Emerio

Emerio, an NTT Communications company, is a leading technology services and outsourcing company in South East Asia with extensive industry knowledge, proven methodologies, global resources and a successful track record. Emerio aligns to clients' needs to help them achieve consistent quality and operational efficiency. The company offers cutting edge solutions in the areas of Application Services, Infrastructure Services and Business Process Outsourcing. Emerio operates out of 12 countries with delivery centers in Singapore, Indonesia, Malaysia, Thailand and Philippines.

## Why Emerio

- Strong Capabilities
- Comprehensive reach in Asia
- 24 x 7 support / shared support
- Service Quality
- Committed Professionals
- Trust

# SAP Interfacing Life Cycle

|                                    |  |
|------------------------------------|--|
| <b>Assessment</b>                  | <ul style="list-style-type: none"><li>• Early assessment of estimated migration costs and TCO helps the client make an informed decision</li></ul>   |
| <b>Business Process Management</b> | <ul style="list-style-type: none"><li>• Proven accelerated SAP interfacing methodology helps cut project duration and risk, substantially</li><li>• Flexible consulting offers include cost-efficient ad-hoc consulting</li><li>• Continuous business improvement services help to optimise your ROI</li></ul>   |
| <b>Implementation</b>              | <ul style="list-style-type: none"><li>• Rich experience in using different products and solutions</li><li>• Mature technology leader in proposing and mitigating technology risk</li></ul>   |
| <b>Support</b>                     | <ul style="list-style-type: none"><li>• Hands on Training for the IT application team to manage and maintain the system</li><li>• Quick guide, technical guide and detailed user guide to explain the processes and business rules</li><li>• Emerio Support Services - Fast, cost-efficient and reliable channel for message handling, online corrections, and communications</li><li>• Collaborative support agreements and 24x7 problem handling reduces the time-to-reach and the time-to-solve</li></ul> |

## Products and Technology

- **K2 Connect for SAP**
- **Biztalk**
- **SAP.Net Connector**
- **SAP Web Services**

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