



EMERIO

Relationship-driven IT Services Company

Our vision

To be the best technology services company in South East Asia.



"Emerio has proven itself to be a reliable solution provider in helping DBS to enhance and support our ASP.NET applications. We are pleased with the positive customer service attitude and strong technical skills of the people that Emerio assigned to work with DBS."

Mr. Ong Pang Siong
VP, T&O – Enterprise Services



"Emerio has been serving Concordia Agritrading Pte Ltd since 2001. On a yearly basis we evaluate our business relationship with Emerio with a satisfactory outcome. Their commitment to our service requirements has been consistent. Their ability to proactively manage and handle situations is noteworthy and commendable."

Mr. J.J. Broekhans
ICT Director
HQ Rotterdam
Concordia Agritrading Pte Ltd



"Astrata Group R&D's experience with Emerio has been positive in every respect. They were able to respond rapidly to our aggressive schedules and demonstrated a high level of technical competence in addition to effective project execution."

Mr. Hoyt Layson
Chief Technology Officer

Services

Application Services

Emerio, with its expertise and experience helps clients develop and support applications, thus helping businesses maximise their return on investment.

- Application Development Services
- Application Management Services
- Business Intelligence
- Transformation & Modernisation Services
- Products & Solutions
- Professional Services

Infrastructure Services

Infrastructure Services at Emerio help to stabilise and optimise current operations helping companies reap real value in every step.

- IT Service Desk
- Infrastructure Management Services
- Infrastructure Solutions
- Business IT Process Implementation & Consulting Services
- Professional Services

Business Process Outsourcing

BPO Services at Emerio help you increase your company's flexibility. We help you focus on your core competencies, without being burdened by the demands of bureaucratic restraints.

- Products / Warranty Support
- Customer Care
- Professional Services

Application Services • Infrastructure Services • Business Process Outsourcing





Offices

Singapore (HQ)
Australia
China
Germany
Hong Kong
India
Indonesia
Malaysia
Philippines
Thailand
UK
USA
Vietnam

Delivery Centres

Singapore (HQ)
Indonesia
Malaysia
Philippines
Thailand

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About Emerio

Emerio, an NTT Communications company, is a leading technology services and outsourcing company in South East Asia with extensive industry knowledge, proven methodologies, global resources and a successful track record. Emerio aligns to clients' needs to help them achieve consistent quality and operational efficiency. The company offers cutting edge solutions in the areas of Application Services, Infrastructure Services and Business Process Outsourcing.



Core Competencies

- Ability to build trusted long term relationships
- Understand client needs and customise appropriate solutions from concept to completion
- Asian language capabilities
- Efficient ramp-up process

Why Emerio?

- Wide spectrum of technology offerings
- Customer delight - Repeat business
- EABC for analytics driven delivery
- SLA plus
- Delivery by design
- Potential realisation
- Effective quality control
- Continuous improvement
- Service excellence
- 24/7 global coverage
- Year on year TCO reduction
- Seamless transition

Partners

- AvePoint
- BMC Software
- CISCO
- HP
- IBM
- K2
- Microsoft
- Oracle
- SAS
- Sun Microsystems
- Trend Micro
- VMware



an NTT Communications Company

Application Services • Infrastructure Services • Business Process Outsourcing

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